Student Success Coaching Program
2020-2021

A Year in Review:
ACCOMPLISHMENTS & APPRECIATIONS
A year like no other

SUCCESS COACHING IN 2020

The COVID-19 pandemic tested our community in ways we could never anticipate. The Student Success Coaching team is grateful for our partners across the UC community who helped ensure that we could continue to serve our students through strength-based and student-centered collaborations. We share these accomplishments with our campus partners and extend gratitude to the collaborations and support of our campus community. We are thankful for your support. Please take a moment to scroll below and share in our achievements to advance First-Gen success at UC San Diego.
Our work would not have been possible without the tremendous efforts of our Student Success Coaching Staff. Our coaches quickly adapted to and applied best practices for remote engagement to ensure that there would be no gap in services for our students. As the year progressed, they continued to innovate and collaborate in order to continue providing student-centered experiences for new and continuing students.

From left to right: Moises Alvarado Garcia, Stephanie M. Estrada, Rachel Rivera, Tori Bussey-Neal, Maria Zuniga-Bel, Juan Carlos Carranza, Alison Herr
Recognitions & Presentations

EXAMPLE OF EXCELENCIA NOMINEE
Excelencia in Education is the only national, data-driven initiative to recognize programs at the associate, baccalaureate and graduate levels as well as community-based organizations with evidence of effectiveness in accelerating Latino student success. This recognition identifies and promotes programs increasing academic opportunities and improving achievement for Latino students in higher education.

NASPA FIRST-FORWARD ADVISORY CAMPUS
Through collaborative efforts, UC San Diego has continued to serve under an elevated designation as a NASPA First-Gen Forward Advisory Institution. We are recognized as leaders in First-Gen student success and serve in a leadership capacity with our regional community.

NASPA VIRTUAL CONFERENCE ON STUDENT SUCCESS IN HIGHER EDUCATION
Success Coaches Stephanie Estrada, Alison Herr and Rachel Rivera presented this June, "Identifying and Adapting Virtual Support Based on First-generation Student Needs."
Remote learning presented new opportunities for our ongoing training for undergraduate Peer Coaches. We collaborated with peer mentors from the Student Veterans Resource Center, Triton Transfer Hub, and International Peer Coach Pilot Program to provide a fully virtual initial training and quarterly communities of practice. This year, our team was also certified by the College Reading and Learning Association (CRLA) as a Level 3 Peer Educator Program (the highest level available.)
SENIOR PEER COACHES

Our Peer Coaches (PC) were led by Marisol Gonzalez and Aysia Pease, our Senior Peer Coaches for the 20-21 academic year. Together, they led a total of 15 PC staff meetings, supported 3 Communities of Practice workshops, and continuously checked in on the effectiveness of our Peer Coaches. They also provided support to the First-Gen Student Alliance (FGSA) and Tri-Alpha, the first-gen honor society.
“At first, I thought it was going to be very difficult, but after being in this position for a year, I have realized that this is all about loving your community. I have learned a lot about my First-Gen community and how to take care of myself and them.”

“My main goal for joining the position was to help other first generation students but I did not expect how much I would be impacted personally and professionally as well.”

“I have gained so much experience from this job by being pushed outside of my comfort zone to become a better leader and having a more creative mindset on how to better help people.”
Peer Coaches' Accolades

Peer Coaches lead by example when supporting first year students. They have fueled a first-generation student environment that centers around success, innovation and community. We would like to highlight some of the outstanding achievements of our 2020-2021 Peer Coach staff:

<table>
<thead>
<tr>
<th>Name</th>
<th>Accomplishment</th>
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<tbody>
<tr>
<td>EUSTAQUIO “STACHO” AGUILAR RUIZ</td>
<td>Alan Turing Memorial Scholarship</td>
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<tr>
<td>JERRY PALACIOS</td>
<td>Ivory Bridges Scholarship</td>
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<td>DAVID NUNEZ</td>
<td>Dr. Patrick J. Ledden Diversity Award – Muir Leadership Award</td>
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<td>KELVIN PARRA</td>
<td>TRELS Recipient Award Winner – Fall 2020–Winter 2021</td>
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<tr>
<td>DESTINY OMELU (AKA Inner G)</td>
<td>Host of “Chaotic Neutral” – KDST @ UCSD Radio</td>
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<tr>
<td>EMILIO ESTRADA (AKA 1 in Emillion)</td>
<td>Host of “Frogs Don't Cry” – KDST @ UCSD Radio</td>
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TRI-ALPHA, NATIONAL FIRST-GEN HONOR SOCIETY

Tri-Alpha was created during the 20-21 academic year in partnership with Triton Firsts. Tri-Alpha inducted in _ students during the Winter 2021 quarter and _ members have graduated in June.

FIRST-GENERATION STUDENT ALLIANCE (FGSA)

FGSA was created by SSCP Alumni to create community and support for first-generation college students at UC San Diego. The organization continues with through student leadership and collaboration with SSCP.
COLLABORATIONS

Thank you to our many campus partners who supported, collaborated and invited SSCP to take part in a number of virtual events. Highlights include:

Alumni Office and Career Services
Quarterly alumni 101 panel series

CASP and Cal Coast Federal Credit Union
Money Matters Workshop

Parent and Family Programs
Quarterly First-Gen Family Table Talks

Career Launch
First-Gen Career development series
Triton Firsts

Welcome

We launched the start of a remote year with the voices of our first-gen community.

First-gen professors, lecturers, researchers, staff, graduate students, and alumni shared their advice for first-gen success over a four part video series.

The First-Gen Student Alliance Co-presidents, Lawrence and Wendi shared their experience as first-gen Tritons during live welcome week interviews.

National First-Gen Day Celebration

We continued highlighting first-gen stories during the week of National First-Gen Day.

Undergraduates, alumni and celebrity first-gen successes were shared over Instagram and Facebook.
Virtual Support

SEPT 2020–JUNE 2021

DROP-INS
Success Coaches opened drop-in hours to all enrolled UC San Diego students

SCHEDULED MEETINGS
SSCP students continued to schedule 1:1 meetings with pro-staff and/or peer coaches over zoom

PEER COACH EVENTS
Peer coaches facilitated quarterly virtual events for the SSCP community.

1,814
Pro-staff success coaching appointments

1,281
Peer coach success coaching appointments

3,095
Total appointments

990
Unique engaged students
AWARENESS CAMPAIGNS
For recognition and heritage months, we took an educational focus. Highlighting important events, individuals, and histories.

STUDENT SPOTLIGHTS
SSCP students filled out spotlight forms that allowed us to highlight the varied accomplishments and successes of first gen students across UC San Diego.

WELLNESS INITIATIVES
Our staff participated in weekly wellness postings, encouraging a focus on wellness during an incredibly challenging year.
Celebrating Class of 2021

**GRAD SWAG PICK UP & MAILING**

Back on campus! Thank you to our partners at CASP and the undergraduate colleges who supported our grad swag pick up, and our first return to an on-campus activity!

**FIRST-GEN GRAD RECOGNITION WEBSITE**

We also had the joy of virtually recognizing over 100 first-generation triton graduates! Students shared their stories of pride, success, advice and gratitude in our second annual graduation recognition site.
Partnership with Undergraduate Colleges

COLLECTIVE IMPACT IN ACTION

We are thankful for the continued partnership and collaboration with each of the Seven Undergraduate Colleges at UC San Diego. Together, we are able to provide individualized, holistic support for First-Generation students.
SRS STUDY JAMS

SRS came together to host quarterly virtual study jams, spirit weeks and giveaways to support our students through an entire year of remote finals.
Student Success Programs: Commitments to Anti-Racism

In the summer of 2020, all units within Student Success Programs contributed ideas on ways that our respective units could strategically address how to combat anti-blackness. All units of SSP committed to these actions to combat anti-blackness for the upcoming academic year:

- A formal workgroup with professional staff across the aforementioned units was formed in Summer of 2020 to provide leadership and oversight to steer the units to address their commitments towards combating anti-blackness.
  - The workgroup will convene throughout the academic year to host internal events for employees to dialogue and discuss around these important issues.
- All employees across the aforementioned units will complete at minimum three professional development trainings annually related to anti-racism and/or combating anti-blackness.
- We are developing an implicit bias training for all student staff which will launch in September 2020.
- We will convene a student advisory board in parallel with our professional staff workgroup by the end of fall quarter.
- We will incorporate diversity, equity, inclusion initiatives within our program learning outcomes.
Stay Connected

INSTAGRAM: @ucsd_successcoaching @ucsd_firstgen

FACEBOOK: Success Coaching on Facebook

WEBSITE: Success Coaching UC San Diego Triton Firsts

NEWSLETTER: Join Now!
Thank you

TO ALL OF OUR CAMPUS PARTNERS AND SUPPORTERS FOR ANOTHER SUCCESSFUL YEAR!