



Student Success Coaching Program 2020-2021

A Year in Review:

ACCOMPLISHMENTS & APPRECIATIONS

#FIRSTGEN

UC San Diego

STUDENT AFFAIRS
Student Retention and Success



A year like no other

SUCCESS COACHING IN 2020

The COVID-19 pandemic tested our community in ways we could never anticipate. The Student Success Coaching team is grateful for our partners across the UC community who helped ensure that we could continue to serve our students through strength-based and student-centered collaborations. We share these accomplishments with our campus partners and extend gratitude to the collaborations and support of our campus community. We are thankful for your support. Please take a moment to scroll below and share in our achievements to advance First-Gen success at UC San Diego



Staff

RECOGNIZING OUR TEAM

Our work would not have been possible without the tremendous efforts of our Student Success Coaching Staff. Our coaches quickly adapted to and applied best practices for remote engagement to ensure that there would be no gap in services for our students. As the year progressed, they continued to innovate and collaborate in order to continue providing student-centered experiences for new and continuing students.

From left to right: Moises Alvarado Garcia, Stephanie M. Estrada, Rachel Rivera, Tori Bussey-Neal, Maria Zuniga-Bel, Juan Carlos Carranza, Alison Herr



Recognitions & Presentations

EXAMPLE OF EXCELENCIA NOMINEE

Excelencia in Education is the only national, data-driven initiative to recognize programs at the associate, baccalaureate and graduate levels as well as community-based organizations with evidence of effectiveness in accelerating Latino student success. This recognition identifies and promotes programs increasing academic opportunities and improving achievement for Latino students in higher education.

NASPA FIRST-FORWARD ADVISORY CAMPUS

Through collaborative efforts, UC San Diego has continued to serve under an elevated designation as a NASPA First-Gen Forward Advisory Institution. We are recognized as leaders in First-Gen student success and serve in a leadership capacity with our regional community

NASPA VIRTUAL CONFERENCE ON STUDENT SUCCESS IN HIGHER EDUCATION

Success Coaches Stephanie Estrada, Alison Herr and Rachel Rivera presented this June, "Identifying and Adapting Virtual Support Based on First-generation Student Needs."



Peer Coach Training

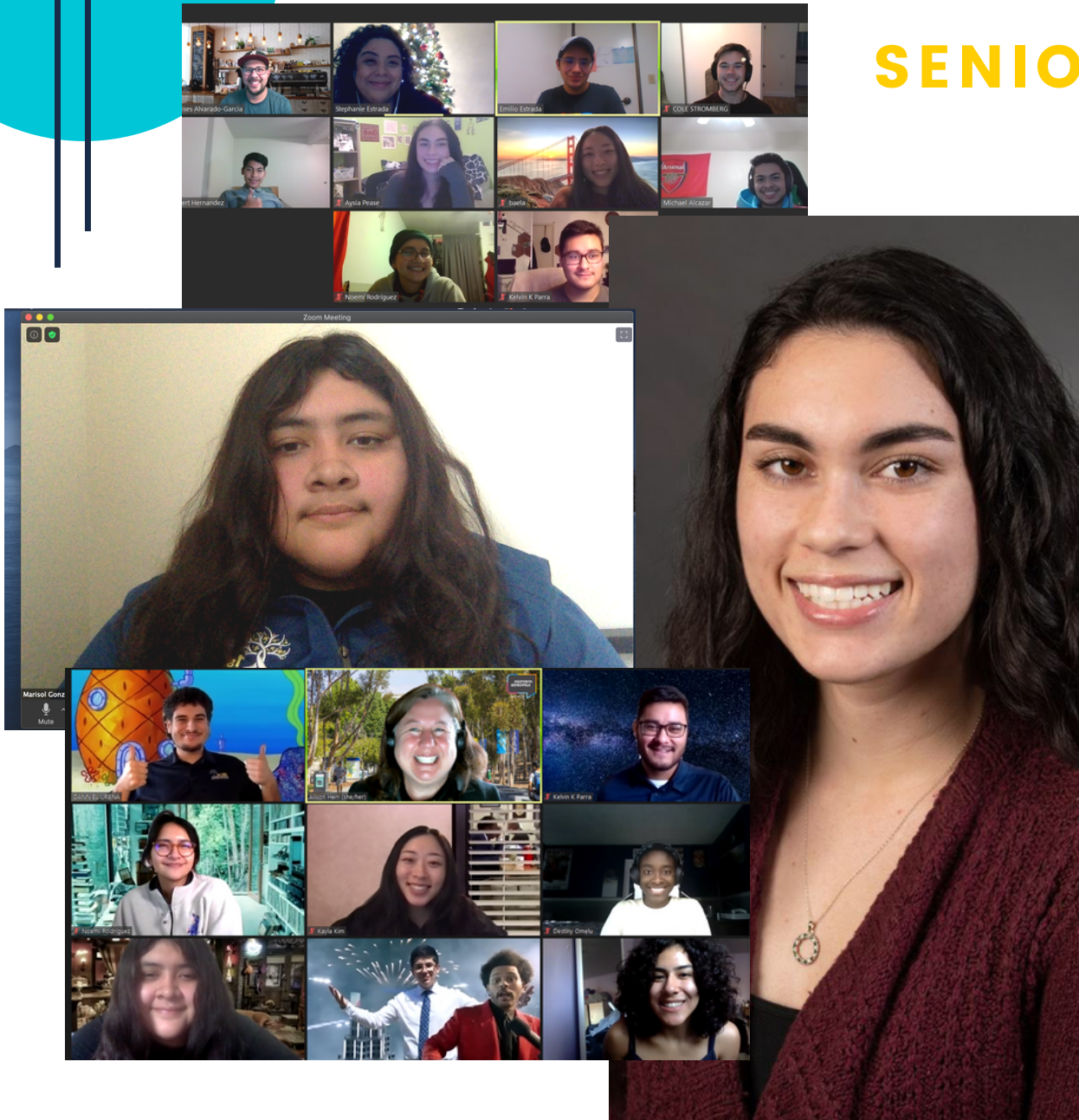
LEARNING | SHARING | CONNECTING

Remote learning presented new opportunities for our ongoing training for undergraduate Peer Coaches. We collaborated with peer mentors from the Student Veterans Resource Center, Triton Transfer Hub, and International Peer Coach Pilot Program to provide a fully virtual initial training and quarterly communities of practice. This year, our team was also certified by the College Reading and Learning Association (CRLA) as a Level 3 Peer Educator Program (the highest level available.)

SENIOR PEER COACHES

Our Peer Coaches (PC) were led by Marisol Gonzalez and Aysia Pease, our Senior Peer Coaches for the 20-21 academic year.

Together, they led a total of 15 PC staff meetings, supported 3 Communities of Practice workshops, and continuously checked in on the effectiveness of our Peer Coaches. They also provided support to the First-Gen Student Alliance (FGSA) and Tri-Alpha, the first-gen honor society.





“At first, I thought it was going to be very difficult, but after being in this position for a year, I have realized that **this is all about loving your community.** I have learned a lot about my First-Gen community and how to take care of myself and them.”



“My main goal for joining the position was to help other first generation students but I did not expect how much I would be impacted **personally and professionally as well.**”



“I have gained so much experience from this job by being pushed outside of my **comfort zone** to become a better leader and having a more creative mindset on how to better help people”

Peer Coaches' Accolades

Peer Coaches lead by example when supporting first year students. They have fueled a first-generation student environment that centers around success, innovation and community. We would like to highlight some of the outstanding achievements of our 2020-2021 Peer Coach staff:

EUSTAQUIO "STACHO" AGUILAR RUIZ
Alan Turing Memorial Scholarship

JERRY PALACIOS
Ivory Bridges Scholarship

DAVID NUNEZ
Dr. Patrick J. Ledden Diversity Award -
Muir Leadership Award

KELVIN PARRA
TRELS Recipient Award Winner -
Fall 2020-Winter 2021

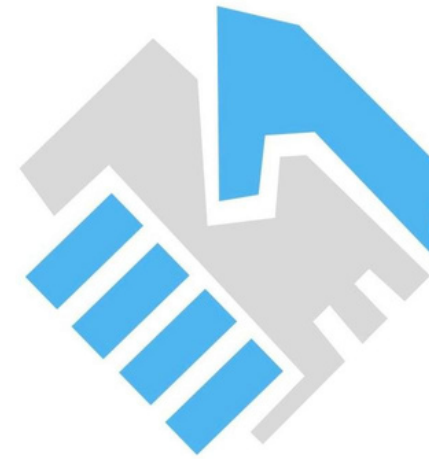
DESTINY OMELU
(AKA Inner G) Host of "Chaotic Neutral"
- KDST @ UCSD Radio

EMILIO ESTRADA
(AKA 1 in Emillion) Host of "Frogs Don't Cry"
- KDST @ UCSD Radio



TRI-ALPHA, NATIONAL FIRST-GEN HONOR SOCIETY

Tri-Alpha was created during the 20-21 academic year in partnership with Triton Firsts. Tri-Alpha inducted in _ students during the Winter 2021 quarter and _ members have graduated in June.



FGSA

FIRST-GENERATION STUDENT ALLIANCE (FGSA)

FGSA was created by SSCP Alumni to create community and support for first-generation college students at UC San Diego. The organization continues with through student leadership and collaboration with SSCP.

COLLABORATIONS

Thank you to our many campus partners who supported, collaborated and invited SSCP to take part in a number of virtual events. Highlights include:

Alumni Office and Career Services
Quarterly alumni 101 panel series

CASP and Cal Coast Federal Credit Union
Money Matters Workshop

Parent and Family Programs
Quarterly First-Gen Family Table Talks

Career Launch
First-Gen Career development series

1st GEN
STUDENT SUCCESS
COACHING PROGRAM
UC San Diego Student Affairs

NAVIGATING NETWORKING

FOR FIRST-GEN STUDENT

CAREER LAUNCH

in partnership with

THE CAREER LEADERSHIP COLLECTIVE

As a first-generation student, navigating the complexities of higher education can be challenging. In our next Alumni 101 panel we will share your navigational skills in a new way. As a student you have access to a wealth of resources, peers, panelists and guest speakers. Join our session to learn from a panel of alumni on how to navigate the process and create professional opportunities.

WHEN:
WEEK 2 | TUESDAY

TIME:
12:00 PM - 1:00 PM

REGISTRATION:
bit.ly/navigating

UC San Diego ALUMNI | UC San Diego CAREER CENTER

CALIFORNIA COAST CREDIT UNION

Learn the essentials of **money management** and how to create a plan that ensures your financial success. Please join us on **Wednesday, January 27th at 3 pm** to hear from experts from California Coast Credit Union.

Money Matters

RSVP Here: <http://bit.ly/sscp-money>

First-Gen Family Table Talks
NOVEMBER 10, 5-6PM

UC San Diego STUDENT AFFAIRS Student Retention and Success | #FIRSTGEN | UC San Diego PARENT AND FAMILY PROGRAMS

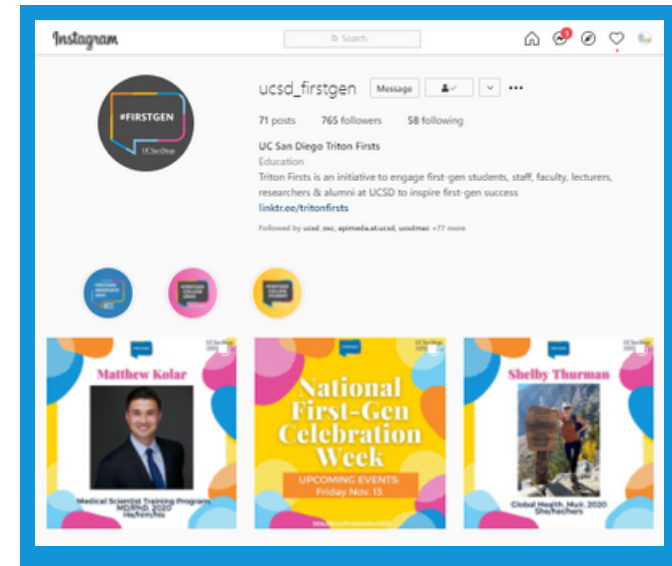
Triton Firsts Welcome

We launched the start of a remote year with the voices of our first-gen community.

First-gen professors, lecturers, researchers, staff, graduate students, and alumni shared their advice for first-gen success over a four part video series.

The First-Gen Student Alliance Co-presidents, Lawrence and Wendi shared their experience as first-gen Tritons during live welcome week interviews.

National First-Gen Day Celebration



We continued highlighting first-gen stories during the week of National First-Gen Day.

Undergraduates, alumni and celebrity first-gen successes were shared over Instagram and Facebook.



Virtual Support

SEPT 2020–JUNE 2021

DROP-INS

Success Coaches opened drop-in hours to all enrolled UC San Diego students

SCHEDULED MEETINGS

SSCP students continued to schedule 1:1 meetings with pro-staff and/or peer coaches over zoom

PEER COACH EVENTS

Peer coaches facilitated quarterly virtual events for the SSCP community.

1,814

Pro-staff success coaching appointments

1,281

Peer coach success coaching appointments

3,095

Total appointments

990

Unique engaged students

Social Media Initiatives



AWARENESS CAMPAIGNS

For recognition and heritage months, we took an educational focus. Highlighting important events, individuals, and histories



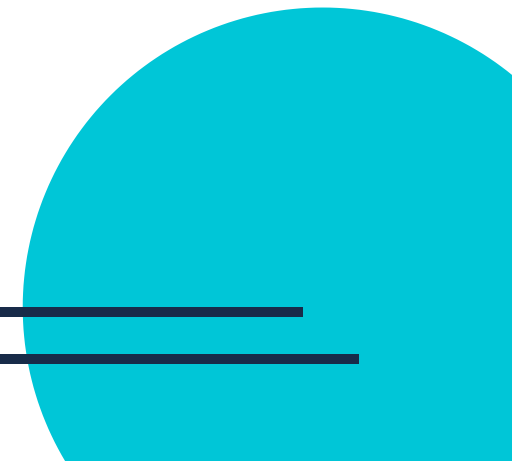
STUDENT SPOTLIGHTS

SSCP students filled out spotlight forms that allowed us to highlight the varied accomplishments and successes of first gen students across UC San Diego.



WELLNESS INITIATIVES

Our staff participated in weekly wellness postings, encouraging a focus on wellness during an incredibly challenging year



FIRSTGEN
COLLEGE
GRAD 2021

UNIVERSITY
OF
CALIFORNIA

Celebrating Class of 2021



GRAD SWAG PICK UP & MAILING

Back on campus! Thank you to our partners at CASP and the undergraduate colleges who supported our grad swag pick up, and our first return to an on-campus activity!

FIRST-GEN GRAD RECOGNITION WEBSITE

We also had the joy of virtually recognizing over 100 first-generation triton graduates! Students shared their stories of pride, success, advice and gratitude in our second annual [graduation recognition site](#).

FIRST-GEN GRAD RECOGNITION WEBSITE

The First-Gen Grad Virtual Recognition Website is now LIVE! Read the stories, words of gratitude, and profiles of the Class of 2021, First-Gen Graduates.

READ HERE

Partnership with Undergraduate Colleges

COLLECTIVE IMPACT IN ACTION

We are thankful for the continued partnership and collaboration with each of the Seven Undergraduate Colleges at UC San Diego.

Together, we are able to provide individualized, holistic support for First-Generation students.



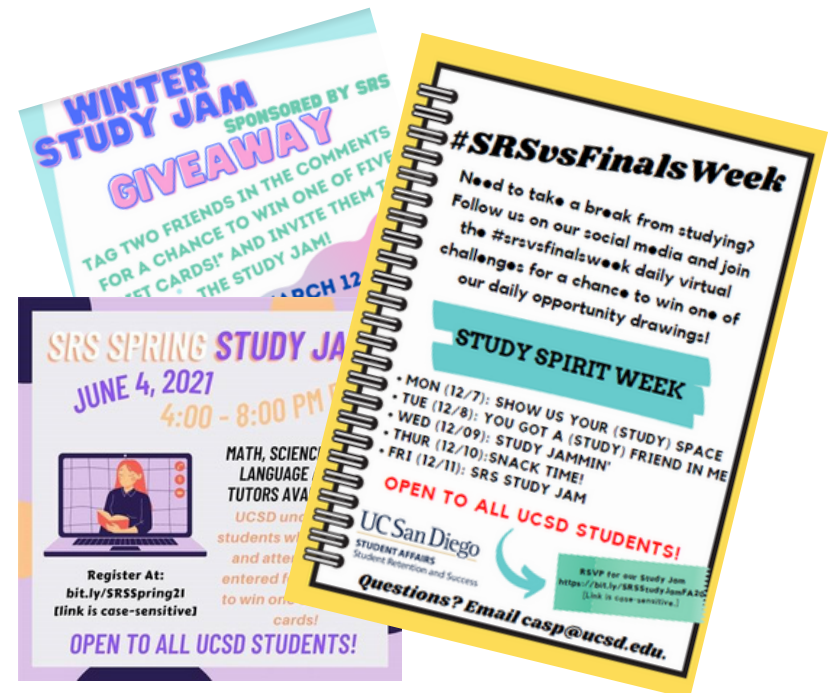
STUDENT RETENTION & SUCCESS



UC San Diego
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SRS STUDY JAMS

SRS came together to host quarterly virtual study jams, spirit weeks and giveaways to support our students through an entire year of remote finals.



Student Success Programs: Commitments to Anti- Racism

In the summer of 2020, all units within Student Success Programs contributed ideas on ways that our respective units could strategically address how to combat anti-blackness. All units of SSP committed to these actions to combat anti-blackness for the upcoming academic year:

- A formal workgroup with professional staff across the aforementioned units was formed in Summer of 2020 to provide leadership and oversight to steer the units to address their commitments towards combating anti-blackness.
 - The workgroup will convene throughout the academic year to host internal events for employees to dialogue and discuss around these important issues.
- All employees across the aforementioned units will complete at minimum three professional development trainings annually related to anti-racism and/or combating anti blackness.
- We are developing an implicit bias training for all student staff which will launch in September 2020.
- We will convene a student advisory board in parallel with our professional staff workgroup by the end of fall quarter.
- We will incorporate diversity, equity, inclusion initiatives within our program learning outcomes.

Stay Connected



INSTAGRAM:

[@ucsd_successcoaching](#)
[@ucsd_firstgen](#)



FACEBOOK:

[Success Coaching on Facebook](#)



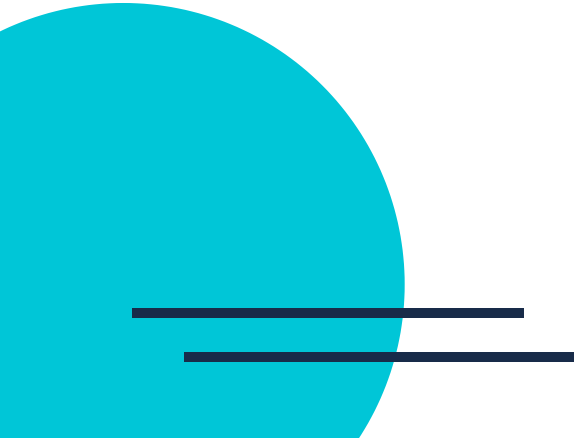
WEBSITE:

[Success Coaching_ UC San Diego Triton Firsts](#)



NEWSLETTER:

[Join Now!](#)





Thank you

TO ALL OF OUR CAMPUS PARTNERS AND
SUPPORTERS FOR ANOTHER SUCCESSFUL
YEAR!

